

# Case Study - Catalyst Communications Partners with Honolulu's Public Safety Agencies



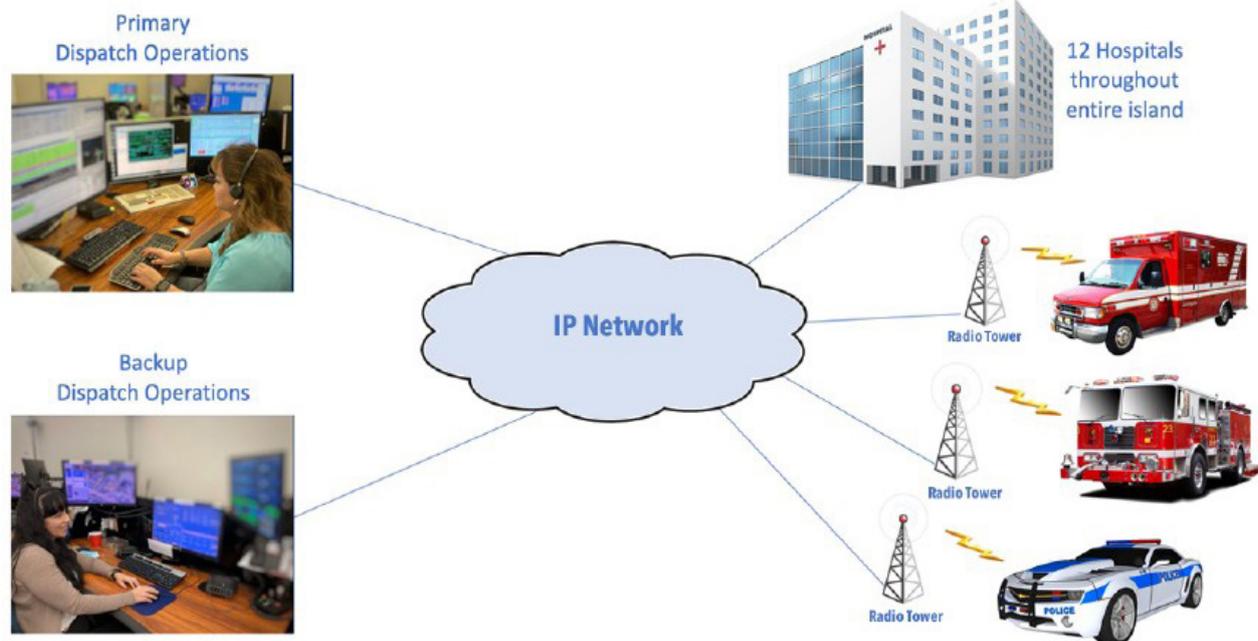
## **Background:**

In a single year Honolulu's Public Agencies respond to over 1 million calls for Police, Fire, EMS and Ocean Safety services. Of that, Honolulu's Police and Fire Services respond to more than 950,000 calls. Fielding this number of requests for Public Safety assistance each and every day requires highly reliable communications, which Catalyst has been helping ensure for over 20 years.

## **Client's Critical Challenges:**

- Primary system failures could result in no communications between dispatchers and responders as well as responders to hospital staff
- Preventing loss of communications during system maintenance and technology upgrade periods
- Effective mobile/transportable dispatch and incident command communications

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## Catalyst Solution:

- Wide-area, IP-based dispatch communications
- Redundant primary, backup and incident command solutions
- Advanced mobile RF repeater solutions
- Call control with metadata and advanced digital recording

**“Our Catalyst dispatch system has saved us many times over. From major infrastructure outages to critical radio system failures, the system has never failed us and continues to prove itself invaluable.”**

**~ Warren Izumigawa, Director of the Telecommunications System Section, Honolulu Police Department**

## Key Benefits:

- Enhanced mobile command and control capabilities
- Compatibility with current and future radio systems and commercial carrier broadband networks
- Assurance of communications with responders and all hospitals in the event of a primary system failure
- Improved communications coverage in challenging situations

For further information please contact us a 434-582-6146 or Email: [info@catcomtec.com](mailto:info@catcomtec.com)